

.....
(place and date)

COMPLAINT PROTOCOL NO.

Made on in accordance to the complaint no. placed on

Buyer's name and surname.....

Full address

Phone number.....

Date of purchasereceipt/invoice no..... issued

Type of wares/name/code.....

Type.....

Price

Manufacturer.....

Transportation method: own / buyer's / sender's (delete as appropriate)

Precise description of fault.....

.....

.....

.....

.....

Party responsible for the fault (sender / shipping company /buyer:

.....

Buyer's requests on the complaint:

Employee's/appraiser's expertise:

.....

Decision:

.....

Technician's
name and surname

.....

SIGNATURE

.....

BUYER'S SIGNATURE